

2018.3 Release Notes



Released: Oct 8, 2018

Risk Definitions

MasterControl Release Notes assign a risk level for each defect that was resolved in this release. These levels indicate the risk posed to customers should they decide not to upgrade to this release.

- **Critical** - Any situation that causes system downtime, potential data corruption, data corruption, potential audit risk, or audit failure, or a direct issue impacting regulatory requirements such as audit trail or electronic signatures.
- **High** - Any situation where three of the following criteria are met: all users/auditors are affected, occurs daily or hourly, no work-around is available, high exposure probability, confirmed security risk, loss of critical production usage.
- **Moderate** - Any situation where two of the following criteria are met: occurs sometimes or weekly, medium or high exposure probability, a work-around is available and no critical criteria are included.
- **Low** - Defects that do not meet the above criteria. Generally, minor fixes involving the user interface.

Executive Summary

Audit

Reject to Audit Step – Auditors now can reject and audit from the “Report Approval” step and send it back to the “Audit” step. This will allow auditors to fully edit an audit even if it has passed the “Audit” step.

Easy Audit Responses – This new functionality allows Lead Auditors to edit a response directly from the Audit Workspace.

Audit Observation Custom Fields – Auditors can now assign custom fields to observations which provides more flexibility in how observations are categorized.

Collaboration

Sever-Based Collaboration for Office Files – Users will no longer need to keep track of Microsoft Office files during collaboration. The files are now saved to the server each time the user clicks “save.” When the file is closed a new redline is automatically created.

Documents

Author and Owner for Document Workflows – Additional flexibility was given to Document Workflows by allowing two additional special users: InfoCard Author and Owner.

View PDF Without Downloading – Users can now view documents quickly and easily without needing to download the file.

Signature Manifest – Only Display Sign-offs – The Signature Manifest will now display only users who signed off on the task. This will lessen confusion from before when it appeared people had not signed off on the task.

Manufacturing Excellence (EBR and eDHR)

The MasterControl Manufacturing Excellence solution digitizes and automates your production records so you can drive perfect order performance, equipment effectiveness, and time-to-ship—improving line performance and quality simultaneously.

Portal

Enhanced Password Security – We enhanced our password security to better secure your information. The new password security performs a temporary lockout after six failed attempts, it requires at least six characters and automatically expires passwords every 180 days. The FDA version of MasterControl now requires at least eight characters for passwords and performs a temporary lockout after ten failed attempts.

Authentication Using Smart Cards – Login functionality now supports authentication via CAC or PIV Smart Cards.

Ability to Copy User – Admins can now copy existing users. Fields that are not user-specific are copied for the new user. Admins will only have to fill out the user-specific fields.

Where Used Task Assignments – The Where Used page now allows reassignment of individual items to specific users and only lists the categories where the selected user appears.

Switch to Sysadmin – This enables users with the Login as Sysadmin right to toggle back and forth between their normal user account and their Sysadmin account without the need to log out.

Modify Step from Tracking Details Page – Route owners can now easily perform a Modify Step action directly from the Tracking Details page.

New REST APIs – Additional REST API methods were added for managing links, attachments, and main files for Document InfoCards.

Registrations

Clone a Registration Project – Existing registrations can now be cloned as a template for new registrations.

Move Sections and Line Items – Checklist line items and sections can be rearranged easily.

New Registration Fields – Additional registration fields have been added to make tracking and reporting on a registration product more robust.

Impact Assessment

Release Note Data - 2018.3

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	24 AUG 18		Portal	Portal - Authentication	E- 01391	Defect				Users can now login to MasterControl using a SmartCard and PIN number. Sysadmins can specify which users will use this functionality.
	10 MAY 18		Portal	Other - API	E- 03246	Defect				Documentation for Java ReST API endpoints, parameters, and return values is now available on the customer website.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	06 SEP 18		Registrations	Registrations - Rights and Roles	E- 03523	Defect				Users can now track the following aspects of Registration Projects in the application and reports: Registration Title, Project ID, Application Number, Owner, Notes, Expiration Date, and Approved in Market.
	28 AUG 18		Portal	Portal - Password	E- 03568	Defect				For security purposes standard password options were updated to protect Cloud customers. Passwords must be at least eight characters in length. Passwords expire in six months and there are six retries until a user is locked out for a set amount of time. Customers who upgrade to v2018.3 will all receive the new password functionality.
	18 JUN 18		Portal	Other - API	E- 03570	Defect				Key user APIs have been converted to a more stable and robust format.
	14 SEP 18		Documents	Documents - Organizers	E- 03597	Defect				The Organizer Contents Report now handles Design History File approvals.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	18 JUN 18		Documents	My MasterControl - Tasks	E-03781	Defect				<p>Functionality was added to MasterControl including:</p> <ul style="list-style-type: none"> • Task Tracking Details page now includes a Modify Step button for users with the appropriate rights • Blank signature lines where no sign-off occurs have been removed from the Signature Manifest • The title of a packet now defaults to the document title when the packet is created from an InfoCard • An average percent complete has been added to the Training Job Code Status report
	15 JUN 18		Registrations	Studies - TMF	E-03952	Defect				Basic users can now view TMF and Registrations.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	15 AUG 18		Electronic Batch Records	EBR - Batch Record Execution	E- 04106	Defect				Electronic Batch Records allow users to digitize batch records to improve data integrity, automate calculations and sampling processes, enforce required actions, and integrate with quality management, enterprise resource, and manufacturing execution systems. Electronic Device History Records allow users to gain control of all manufacturing design specification data and documentation by automating their device history records (DHRs) for each batch, lot, and unit produced.
	14 JUN 18		Documents	Documents - Collaboration	S- 08645	Enhancement				Users can now use the Lock InfoCard button in Collaboration Actions to lock an InfoCard. This allows an InfoCard to be locked within a collaboration without editing the file.
	06 AUG 18		Documents	Documents - Collaboration	S- 09125	Enhancement				The Document Settings page now has a setting to turn off the upload button on Cloud Collaboration. This feature helps users not override each other's changes.
	22 JUN 18		Audit	Audit - Audit Configuration	D- 01165	Defect	Low	DFCT0010335		When a duplicate Report Section label was entered, the error message contained garbled characters.
	27 JUL 18		Portal	Portal - InfoCard Types	D- 02057	Defect		DFCT0010111		The Auto-Create Courses page was accidentally renamed Template Options. The title was changed back to Auto-Create Courses.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	14 JUN 18		Process	Portal - InfoCard Types	D-02202	Defect	High	DFCT0010545		When creating a new Process Template InfoCard, an error occurred when using non-English Template IDs.
	22 JUN 18		Studies	Analytics - Standard Reports	D-02657	Defect	Moderate	DFCT0010798		The GLP Studies Master Schedule Report was pulling incorrect information into the report.
	21 JUN 18		Process	Process - Solution Packages	D-02870	Defect	Low	DFCT0010916		In the Extension Request Disposition step, the Alternative Due Date field allowed a date to be entered that was prior to the due date of the current step.
	26 JUL 18		Training	Training - Exams	D-02896	Defect	Low	DFCT0010941		Archived Exam InfoCards were showing up on released Course InfoCards.
	03 JUL 18		Portal	Portal - Data Structures	D-03135	Defect	Low	DFCT0011344		Duplicate names were allowed when naming data structures.
	27 JUN 18		Portal	My MasterControl - Forms	D-03449	Defect	Low	DFCT0011593		The form lock persisted after the session was expired and remained locked by users who were no longer logged into the system.
	19 JUL 18		Portal	Process - Process Hub	D-03799	Defect	Low	DFCT0011973		When the Search button was clicked, the search pop-up displayed behind the Please Wait message.
	22 MAY 18		Documents	Documents - Document Reports	D-03847	Defect	Low	DFCT0012008		In the Inprocess Advanced Packets report, parallel steps displayed a blank name.
	31 MAY 18		Portal	Portal - Audit Log	D-03925	Defect	Moderate	DFCT0011845		The User Audit Trail was missing the user ID of the person who made changes to certain fields in v11.
	26 JUL 18		Portal	Other - Translations	D-04050	Defect		DFCT0012219		Chinese characters were not displaying correctly in the InfoCards search list.
	18 JUN 18		Training	Training - Exams	D-04210	Defect	Low	DFCT0012346		Exam answers were not recognizing leading zeroes. If an answer on an exam was "001" the exam would accept "1" as a correct answer.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	31 JUL 18		Portal	Other - API	D-04212	Defect	Low	DFCT0012345		Various API fixes were completed including: a security vulnerability in the SearchService, issues disconnecting in the ConnectionService, and a caching issue when removing users from roles via the API.
	22 MAY 18		Portal	EMS - Upgrades	D-04270	Defect	High	DFCT0012383		When upgrading a database to v2018.1 or newer, the upgrade was unsuccessful.
	18 JUN 18		Training	Training - Trainees	D-04277	Defect	Low	DFCT0012388		Ampersands did not appear correctly in Job Codes. They displayed as "¥u0026amp;amp;".
	26 JUN 18		Audit	Audit - Audits Workspace	D-04396	Defect	Low	DFCT0012432		The system did not filter the records for a specific finding.
	27 JUN 18		Process	CS - Clinical CAPA	D-04429	Defect	Low	DFCT0012446		The printed CAPA form did not match the HTML form.
	22 MAY 18		Documents	Portal - InfoCards	D-04443	Defect	Low	DFCT0012452		Under the locked information for a Document InfoCard, the Time field was misnamed as "File" but should have been named "Time".
	21 JUN 18		Process	Process - Forms	D-04455	Defect	Moderate	DFCT0012458		When on the Sign Off window of form steps, an invalid date error message randomly occurred either when attempting to modify the step or after entering an incorrect password from the Sign Off window.
	29 MAY 18		Documents	Portal - Custom Hubs	D-04470	Defect	Low			The Documents tile in the left-hand navigation menu did not highlight to show it was active.
	20 JUL 18		Portal	Analytics - Standard Reports	D-04471	Defect	Moderate	DFCT0012468		The reports for Documents, Training, and Process took several minutes to load.
	20 JUL 18		Portal	Analytics - Standard Reports	D-04472	Defect	Moderate	DFCT0012467		When a scheduled report was created or edited, and there were a large amount of reports, the page was slow to load.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	16 MAY 18		Portal	Portal - Mobile	D-04480	Defect		DFCT0012470		Users were unable to sign off on mobile tasks and an error message was displayed.
	30 JUL 18		Portal	Analytics - Custom Reports	D-04499	Defect	Low	DFCT0012493		All columns were displayed for saved custom reports instead of the expected selected columns.
	18 JUN 18		Portal	Portal - Mobile	D-04518	Defect	Low	DFCT0012522		When the user selected the Explorer link in MasterControl Mobile, they were redirected to the Login page.
	12 JUN 18		Portal	Analytics - Standard Reports	D-04534	Defect	Moderate	DFCT0012514		The Who, What, and Issue Review Title columns were missing on the SP-FRM-0032 report.
	19 JUN 18		Portal	Analytics - Standard Reports	D-04535	Defect	Moderate	DFCT0012515		The SP-FRM-0032 report was missing the InfoCard Number and Date Created columns.
	19 JUN 18		Process	QEM - CAPA Advanced	D-04536	Defect	Moderate	DFCT0012516		On the Action Plan and Verification step of the CAPA Advanced Solution Package form, after adding ten Action Items, if the ninth Action Item was deleted, the data in the tenth Action Item was lost.
	27 JUL 18		Portal	Documents - Collaboration	D-04543	Defect	Moderate	DFCT0012521		When a user opened a link from a MasterControl email for a Collaboration task, they received a non-specific error message.
	04 JUN 18		Documents	Documents - Documents	D-04555	Defect	Low	DFCT0012552		When the user created an InfoCard on the Preview site and attached the main file, the main file was not saved under certain site configurations.
	04 JUN 18		Training	Training - Tasks	D-04602	Defect	Low	DFCT0012578		Emails for training tasks were mislabeled with a title of MasterControl Approval Task.
	18 JUN 18		Portal	Other - Translations	D-04619	Defect	Low	DFCT0012661		Extra characters appeared at the end of "Enable 508 Accessibility."

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	15 JUN 18		Portal	My MasterControl - Scheduled Reports	D-04622	Defect	Low	DFCT0012587		The future start time changed when a Scheduled Task was run.
	18 MAY 18		Training	Training - Courses	D-04625	Defect	High	DFCT0012596		If the elective trainee completed training, their training was verified, and the whole course was approved, they were removed from the course if the document was revised.
	15 MAY 18		Portal	Portal - Packets	D-04630	Defect	Low	DFCT0012607		Under certain conditions, the Add Category title did not show when the user tried to add a category.
	16 MAY 18		Audit	Audit - Audits Workspace	D-04631	Defect	High	DFCT0012613		When multiple users edited the same audit simultaneously within the Information tab, data refresh from the lock function did not update the fields properly.
	23 MAY 18		Process	Process - Forms	D-04638	Defect	High	DFCT0012601		The Next Task Date was not updating properly on the Maintenance Completion step under specific circumstances.
	23 MAY 18		Portal	Portal - InfoCards	D-04639	Defect	High	DFCT0012606		When users with appropriate rights tried to create a new InfoCard, they received an Access Denied error and were unable to create the InfoCard.
	17 MAY 18		Documents	Documents - Organizers	D-04652	Defect	Low	DFCT0012642		When the user selected Taxonomy Organizers to view documents, nothing was displayed.
	13 JUN 18		Documents	Documents - Documents	D-04657	Defect	Low	DFCT0012634		When a user had no roles assigned to them, they could only be found in the Document Author Search by a Sysadmin. Also, the Author field in the InfoCard showed the User ID instead of the User Name.
	12 JUN 18		Documents	Documents - My Files	D-04660	Defect	High	DFCT0012637		In v11.7, some copy options were not available when creating a copy of an InfoCard.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	04 JUN 18		Portal	Analytics - Standard Reports	D-04664	Defect	Moderate	DFCT0012643		The InfoCard numbers on the Standards report did not have the expected hyperlink functionality.
	16 MAY 18		Training	Training - Courses	D-04675	Defect	High	DFCT0012657		When an InfoCard received an auto-created course with child InfoCards, the original InfoCard was bidirectionally linked, but the child InfoCard was not unidirectionally linked to the course.
	24 MAY 18		Portal	Portal - Password	D-04678	Defect	High	DFCT0012650		The Password Options section on the Electronic Signature Options page was incorrectly grayed out when the Use Login Password as Electronic Signature checkbox was checked.
	02 AUG 18		Other	Other - Security	D-04684	Defect	High	DFCT0012658		Apache TomCat was upgraded for security reasons.
	30 MAY 18		Portal	Other - UX/IX	D-04687	Defect	Moderate	DFCT0012662		Email notification did not use the link listed in the "External URL" field in the Guests Settings page.
	20 JUN 18		Process	Process - Forms Tools	D-04694	Defect	Moderate	DFCT0012656		After publishing a Solution Package with InfoCard links, the Links section InfoCard Number column was not aligned correctly.
	20 JUL 18		Portal	Other - API	D-04703	Defect	Moderate			Security regarding the API was upgraded.
	21 MAY 18		Registrations	Registrations - Templates	D-04706	Defect	Low			New Registration Template titles were displaying incorrectly with HTML coding attached to them.
	22 MAY 18		Other	Portal - SAML	D-04714	Defect	Moderate	DFCT0012693		The user was unable to log in using a period in the Username field.
	06 AUG 18		Portal	Analytics - Custom Reports	D-04715	Defect	Moderate	DFCT0012694		The user was unable to create a Custom Field Dataset Profile report and an error message was displayed saying, "The report for the dataset profile could not be saved."

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	21 MAY 18		Portal	Other - UX/IX	D-04716	Defect		DFCT0012696		When the user modified a step, added and user, and clicked Save, the modal window became larger each time Save was clicked.
	21 MAY 18		eTMF Manager	Studies - TMF	D-04722	Defect	Low			Moving a new Registration Project or TMF to a different vault generated a confusing error when the user lacked the Find InfoCard right to the new vault. Now the messages state that the user does not have sufficient rights to view the new Registration Project or TMF.
	19 JUL 18		Portal	Analytics - Standard Reports	D-04729	Defect	Low			Analytics time zone displayed the wrong date due to a daylight savings time zone error.
	21 MAY 18		Training	My MasterControl - Tasks	D-04740	Defect	High	DFCT0012703		Some blank comments produced an error when the verifier attempted to view it.
	15 JUN 18		Audit	Audit - Word Add-In	D-04744	Defect	High	DFCT0012708		Some findings were lost on observations if they were changed during the Peer Review step in collaboration.
	22 MAY 18		Portal	Portal - Roles	D-04752	Defect	High	DFCT0012721		Role was not saving if user ID was too large.
	21 MAY 18		Portal	Portal - InfoCards	D-04760	Defect	Low	DFCT0012691		The Release History tab displayed "10" instead of "Data Approval".
	22 MAY 18		Documents	Portal - Audit Log	D-04761	Defect	Low	DFCT0012705		The Version tab Archived Date was different than the Audit Trail date.
	21 MAY 18		Portal	My MasterControl - Tasks	D-04763	Defect	Low	DFCT0012723		Task emails were being sent for the current step instead of the step to which the user was added.
	26 JUL 18		Training	Training - Courses	D-04766	Defect	Low	DFCT0012738		Ampersands did not appear correctly on Courses. They displayed as "¥u0026amp;amp;".

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	14 JUN 18		Portal	Portal - Portal Import	D-04779	Defect	Low	DFCT0012754		The Text Import feature allowed imported users to be assigned Supervisors who have view-only rights.
	21 JUN 18		Documents	Other - API	D-04790	Defect	Moderate			The createInfoCard and updateInfoCard API endpoints lacked rights checking.
	24 MAY 18		Portal	My MasterControl - Tracking	D-04796	Defect	High	DFCT0012767		The Complete History tab did not show the correct user ID for the sign-off information.
	25 MAY 18		Supplier	Analytics - Standard Reports	D-04799	Defect	High	DFCT0012769		The report for Approved Suppliers did not display the Supplier InfoCard information.
	27 JUL 18		Process	Process - Solution Packages	D-04803	Defect	Moderate	DFCT0012771		On the Change Control Advanced Solution Package form's T4 tab, after launching an Advanced Packet and clicking the Refresh Packet Status button, the field for the Launched Packet remained empty.
	26 JUN 18		Business Process Library	Process - Forms	D-04804	Defect	Moderate	DFCT0012766		When a form had multiple tabs with linked keywords, the linked information on one tab was visible from another tab's links when it should not have been. This issue occurred during Pre-Populate.
	29 MAY 18		Documents	Documents - Document Workflows	D-04808	Defect	High			Some complex multi-step workflows were not launching on packets correctly.
	31 MAY 18		Process	Process - Forms	D-04812	Defect	High	DFCT0012777		When building a form using an eForm template and adding a link to another InfoCard, an error occurred when selecting to Save the form.
	29 MAY 18		Training	Training - Tasks	D-04813	Defect	Moderate			Selecting the External Training Details icon displayed an error.
	05 JUN 18		Portal	Process - Solution Packages	D-04834	Defect	High	DFCT0012800		The All Action Item report Completion date displayed the prior day at 7:00 pm instead of the correct date and time.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	20 JUL 18		Documents	Portal - Controlled Copies	D-04840	Defect	Moderate	DFCT0012807		When the user tried to create a Copy and entered a Copy Name, an error message was displayed and the Copy was not created.
	26 JUL 18		Portal	Portal - Data Structures	D-04843	Defect	Moderate			Populating Data Structures from the Portal Configuration page only worked if a reverse proxy was set up.
	12 JUN 18		Documents	Portal - Controlled Copies	D-04844	Defect	Low	DFCT0012808		Non-ASCII characters in the title, document number, or file name caused an issue with Controlled Copies functionality. Affected documents would not publish.
	19 JUL 18		Documents	Documents - Documents	D-04845	Defect	Moderate	DFCT0012809		An error occurred when trying to extract a .zip file created by Copies.
	13 SEP 18		Audit	Audit - Audit Reports	D-04849	Defect	Moderate			The Audit Score section on the Audit report was not populating with the correct data.
	12 JUN 18		Audit	Audit - Audits Workspace	D-04856	Defect	High	DFCT0012817		The time zone information for the Audit Performed Start date field and the Audit Performed End date field were switched. This caused Audit Performed Start dates to appear as the wrong date.
	19 JUL 18		Portal	My MasterControl - Rules	D-04892	Defect	Low	DFCT0012851		Selecting the Enable checkbox for rules on the Rules Administration page disabled the rule.
	15 JUN 18		Process	Analytics - Standard Reports	D-04904	Defect	High	DFCT0012861		In the All Action Items report, the Due Date column did not display the correct due date of the Action Items. The due date displays with a time stamp, and it was displayed as 5 hours behind of the actual due date.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	14 JUN 18		Portal	My MasterControl - Rules	D-04916	Defect	High	DFCT0012765		When the user tried to select or add a user role using Internet Explorer, the system became unresponsive.
	19 JUN 18		Portal	Portal - Audit Log	D-04923	Defect	Low	DFCT0012865		When the user made changes to the numbering series for a Packet Type, the Audit Log did not show the Packet Type Name.
	22 JUN 18		Audit	Portal - Audit Log	D-04937	Defect	Low	DFCT0012834		When the user assigned a Course to a Job Code, the Audit Log showed a garbled ID number.
	17 AUG 18		Business Process Library	CS - Clinical Site Initiation	D-04942	Defect	High			On the Clinical Site Initiation form, when launching Action Items from the T4 and T5 tabs, the Task Type, Action Item Title, Assignee, and Due Date fields did not contain the correct data.
	01 AUG 18		Audit	Audit - Template Editor	D-04949	Defect	High	DFCT0012880		Cloud customers were unable to get the template editor to connect to the site. This caused "The underlying connection was closed: An unexpected error on a send" error to appear.
	18 JUN 18		PDF Publishing	Portal - Copy Locations	D-04963	Defect	Moderate			Under certain circumstances the PDF binder inside of the My Copies .zip file appeared with a blank file name.
	14 AUG 18		Portal	Portal - Data Structures	D-04967	Defect	Low			When an Internal Data Structure was modified and the user scrolled to load more data, the Data Structure would no longer save properly.
	19 JUL 18		Training	Training - Categories	D-04998	Defect	Low			The New Units window did not show titles for new Units.
	02 AUG 18		Portal	Portal - Lifecycles	D-05012	Defect	Low	DFCT0012920		Entering more than 51 characters into the Phase Name field on a Lifecycle caused an error. A cap was placed on the amount of characters that can be entered into the Phase Name field.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	26 JUN 18		Portal	Portal - Vaults	D-05019	Defect	Low	DFCT0012914		When the user deleted the description in the Vaults screen and saved the changes, the deleted description was still displayed.
	27 JUL 18		Process	Other - Translations	D-05042	Defect	High	DFCT0012930		When creating a Scheduled Report, and the language was set to Japanese, the tool tip for the word Edit in the Actions column displayed in English.
	31 JUL 18		Process	Process - Forms Tools	D-05060	Defect	Moderate	DFCT0012944		When viewing a form in Form Preview, if the form contents contained text that was surrounded by asterisks, the first asterisk did not display.
	16 JUL 18		Portal	Portal - Data Structures	D-05065	Defect	Low			Required fields for creating an Internal Data Structure were not displaying with an asterisk.
	27 JUL 18		Process	Other - Translations	D-05116	Defect	High	DFCT0012996		When editing a Form Template Number with the language set to Japanese, and the user entered invalid characters, the error message displayed in English.
	27 JUL 18		Portal	Portal - Packet Types	D-05129	Defect	Low	DFCT0012987		The user was able to exceed the character limit when they created a Packet Type, but received an error message when they pressed Save.
	27 JUL 18		Documents	Analytics - Standard Reports	D-05155	Defect	Moderate	DFCT0013004		Daylight Saving time was not being taken into account on the Master List report. This caused the report to have incorrect Effective Dates.
	01 AUG 18		Portal	Portal - Custom Fields	D-05173	Defect	Low	DFCT0013011		Custom Field Value lists that were intentionally sorted non-alphabetically displayed in alphabetical order in the Document InfoCard.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	20 JUL 18		Documents	Portal - InfoCards	D-05181	Defect	Low	DFCT0013010		After the user edited the Lifecycle and Vault, the Quick Approve option was no longer available.
	27 JUL 18		Portal	Documents - Explorer	D-05191	Defect	Moderate	DFCT0013023		Exports from Explorer failed due to trailing whitespace in static/virtual folder names, revisions, InfoCard titles, file names, or InfoCard numbers.
	26 JUL 18		Audit	Other - Validation/IQ	D-05195	Defect	Low			The Audit ID, Date, and Status appeared as fields that could be edited when editing an Audit Observation in Mobile. These fields cannot be edited.
	27 JUL 18		Portal	Portal - E-mail	D-05200	Defect	Low	DFCT0013026		Emails were not being sent for overdue collaborations.
	03 AUG 18		Business Process Library	QEM - Change Control Advanced	D-05205	Defect	High	DFCT0013020		After launching an Action Item from the Change Control Advanced form's T4 tab, it was possible to set the Action Item due date to later than the Change Control form's due date.
	26 JUL 18		Portal	Process - Forms	D-05211	Defect	Low	DFCT0013030		When the user saved or signed off on a form, and the date on the form was any value from 12:00 through 12:59 am, an error message was displayed telling the user the date was improperly formatted.
	03 AUG 18		Portal	EMS - Configuration	D-05235	Defect	Moderate	DFCT0013042		When the user upgraded from version 11.4.0 to version 2018.2.171742 and tried to view a report, the report would not load.
	29 JUL 18		Training	Training - Tasks	D-05268	Defect	High	DFCT0012923		When a course for a trainee was grandfathered in from the Training folder, the system did not capture the user who grandfathered in the trainee.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	29 JUL 18		Documents	My MasterControl - Tasks	D-05269	Defect	Low	DFCT0012969		After upgrading to version 11.7 or newer, the user was unable to save or launch packets that had more than approximately 100 InfoCards.
	27 JUL 18		Process	Portal - Data Structures	D-05270	Defect	High	DFCT0012954		After successfully creating a new data structure, an error occurred when attempting to retrieve the data structure.
	27 JUL 18		Process	EMS - Upgrades	D-05271	Defect	High	DFCT0013025		After upgrading to MasterControl Version 11.6 or later, Supplier field data was blanked out on forms.
	02 AUG 18		Process	Process - Solution Packages	D-05276	Defect	Moderate	DFCT0013063		On the CAPA Advanced form's T7 tab in the 5 Whys section, when the language was set to Japanese, the tool tip for the fields labeled as Question 1, Question 2, etc. displayed in English.
	30 JUL 18		Audit	Audit - Audit Configuration	D-05280	Defect	Moderate			Some information on the Auditors panel did not display correctly.
2018.3.0.175020	20 AUG 18		Audit	Audit - Audits Workspace	D-05290	Defect	High	DFCT0012510		After editing a response and saving it, the new data would overwrite the previous response that was being worked on. Also, there was no notification for the user after an Audit conclusion was saved.
	10 AUG 18		Documents	Portal - Controlled Copies	D-05297	Defect	Low			The Created Copies modal did not resize properly when switching between the PDF Binder and Files options.
	27 JUL 18		Documents	Documents - Collaboration	D-05378	Defect	High	DFCT0013106		Users with password-protected EMS environments were unable to save changes in cloud collaboration.
	31 JUL 18		Audit	Audit - Audit Reports	D-05402	Defect	Low	DFCT0013101		The Audit report was displaying an incorrect Audit InfoCard creation date.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
2018.3.0.175020	15 AUG 18		Process	Process - Forms	D- 05542	Defect	High			When adding a form link to a form, an error occurred, and the link was not added.
2018.3.0.175020	07 SEP 18		Audit	Audit - Audit Reports	D- 05587	Defect	High	DFCT0013184		Audit templates that contained embedded images displayed an error when attempting to download them from MasterControl.
	27 AUG 18		Business Process Library	Process - Forms	D- 05664	Defect	High	DFCT0013207		A Tomcat update caused Form links to break on the presentation service.
2018.3.0.175020	10 SEP 18		Business Process Library	SP - Equipment Maintenance	D- 05739	Defect	Moderate			The Task Instructions/Problem Description field on a Maintenance Work Request form was marked as required. This field is not required to launch a Maintenance Work Request form. The required field mark was removed.

Release Note Data - 2018.3 Patch

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	10 SEP 18		Electronic Batch Records	EBR - Review by Exception Page	S- 09856	Enhancement				Pass/Fail information was removed from the Review by Exception page.
	03 OCT 18		Electronic Batch Records	EBR - Structure Builder	S- 10305	Enhancement				Maximum number of Phases was increased from 20 to 75 and number of allowed Phase steps was increased to 50.
2018.3.0.175020	14 AUG 18		Portal	Portal - Search	D- 04666	Defect	High	DFCT0012538		Production services could be interrupted if full-text search was being used during multiple simultaneous searches.
2018.3.0.175020	25 SEP 18		Documents	Portal - PDF Publishing	D- 04878	Defect	Low	DFCT0012837		The index page of a successfully created PDF binder was displaying question marks instead of Chinese characters.

2018.3.0.175020	01 SEP 18		Training	Portal - E-mail	D-04918	Defect	Low	DFCT0012873	Email headers for training tasks were mislabeled. The emails said "MasterControl Approval Task." The headers were changed back to "MasterControl Training Task."
2018.3.0.175020	31 AUG 18		Portal	Process - Process Hub	D-04933	Defect	Moderate	DFCT0012857	Users with the View Report right were unable to view Process reports.
2018.3.0.175020	28 AUG 18		Process	QEM - CAPA Advanced	D-05209	Defect	Moderate	DFCT0013027	Updating the date or justification for an Extension Request on a CAPA form caused an error to display.
2018.3.0.175020	20 AUG 18		Audit	Audit - Audits Workspace	D-05290	Defect	High	DFCT0012510	After editing a response and saving it, the new data would overwrite the previous response that was being worked on. Also, there was no notification for the user after an Audit conclusion was saved.
2018.3.0.175020	25 SEP 18		Portal	Portal - SAML	D-05425	Defect		DFCT0013115	Errors displayed after attempting to log in SSO users. This was because they were not initialized on start up.
2018.3.0.175020	14 AUG 18		Studies	Studies - Studies Reports	D-05448	Defect	Moderate	DFCT0013124	The Audit End Date on QA Certificates did not match the Audit End Date on Audit reports. This was due to a time zone issue.
2018.3.0.175020	02 OCT 18		Documents	Portal - Lifecycles	D-05455	Defect	Moderate	DFCT0013129	If the Effective Date of a Document InfoCard was changed while in the Release vault it could cause an issue where the InfoCard would stay locked.
2018.3.0.175020	04 SEP 18		Documents	Portal - SAML	D-05460	Defect		DFCT0013132	The checkOutInfocard method API call produced an error if MyFiles was enabled.
2018.3.0.175020	04 SEP 18		Documents	Documents - Collaboration	D-05480	Defect	Moderate	DFCT0013137	Some documents within a collaboration opened slowly in Microsoft Word.

2018.3.0.175020	14 AUG 18		Process	Process - Forms	D- 05497	Defect	High	DFCT0013089	New Action Item forms that were launched after an Action Item form numbered as AI-9999 were recorded on the parent form as AI-9999 instead of AI-10000, AI-10001, and on.
2018.3.0.175020	13 AUG 18		Portal	EMS - Configuration	D- 05523	Defect	Moderate		System logs were not viewable in the browser when pulling them up from EMS.
2018.3.0.175020	20 AUG 18		Electronic Batch Records	EBR - Batch Record Execution	D- 05540	Defect	Moderate		The Exact Data Phase Step type was not capturing data correctly.
2018.3.0.175020	15 AUG 18		Process	Process - Forms	D- 05542	Defect	High		When adding a form link to a form, an error occurred, and the link was not added.
2018.3.0.175020	17 AUG 18		Process	Process - Solution Packages	D- 05543	Defect	High	DFCT0013169	When a Solution Package form had ten Action Items started, and the first and tenth Action Items had been launched, if the user deleted one of the non-launched Action Items, an error occurred. The deleted Action Item area remained with emptied fields, and the original tenth action item that had been launched was no longer visible on the parent form. (The launched Action Item form itself was still in the database and on the task list.)
2018.3.0.175020	27 AUG 18		Electronic Batch Records	EBR - Phase Builder	D- 05571	Defect	Moderate		After adding an image to an instruction an error message appeared saying "Instructions required." Now an image can be used as an Instruction.
2018.3.0.175020	27 AUG 18		Electronic Batch Records	EBR - Review by Exception Page	D- 05588	Defect	Low		"Corrections" was changed to "Steps Corrected" on the RBE page.
2018.3.0.175020	24 AUG 18		Documents	Documents - Explorer	D- 05614	Defect	Moderate		Users were unable to export contents from a sub-folder using the Explorer Local Export option.

2018.3.0.175020	22 AUG 18		Electronic Batch Records	EBR - Phase Builder	D- 05616	Defect	Low			The instructional default text in Phase Builder inputs looked exactly like text entered by a user. Now the default text appears lighter so users can see a difference between the two.
2018.3.0.175020	28 AUG 18		Documents	Documents - Collaboration	D- 05633	Defect	Moderate			Some Packet Tasks errored when launched from revised InfoCards.
2018.3.0.175020	27 AUG 18		Electronic Batch Records	EBR - List Pages	D- 05643	Defect	Moderate			The "Open Master Batch Record PDF" option was not working on the batch record page.
2018.3.0.175020	05 SEP 18		Portal	Analytics - Standard Reports	D- 05647	Defect	High	DFCT0013203		Changing the Analytics URL to something other than the default URL caused reports to error. This was happening because of the Tomcat upgrade. Now the Analytics URL can be changed without report errors.
2018.3.0.175020	12 SEP 18		Electronic Batch Records	EBR - Batch Record Execution	D- 05659	Defect	Low			Launching a form on a dependent Calculation Phase step did not populate the calculation with "N/A".
2018.3.0.175020	30 AUG 18		Portal	Portal - Data Structures	D- 05682	Defect	Moderate			Adding lines within a Data Structure did not cause the numbering to increment. Instead each line duplicated the number before it.
2018.3.0.175020	28 AUG 18		Electronic Batch Records	EBR - Forms	D- 05692	Defect	Moderate			Pass/Fail, Date, and Date Time data did not show up on a form launched from a completed phase.
2018.3.0.175020	31 AUG 18		Electronic Batch Records	EBR - Batch Record Execution	D- 05719	Defect	Moderate			If a user clicked inside a Date Picker Data type and then clicked outside of it without selecting a date, the picker would automatically select the current day.
2018.3.0.175020	31 AUG 18		Training	Training - Trainees	D- 05730	Defect	High	DFCT0013225		Training attachments were not working properly due to an URL encoding issue.
2018.3.0.175020	18 SEP 18		Electronic Batch Records	EBR - Iteration	D- 05738	Defect	Low			The Phase table headers were not showing options for multiple choice or pass/fail data types.

2018.3.0.175020	10 SEP 18		Business Process Library	SP - Equipment Maintenance	D- 05739	Defect	Moderate			The Task Instructions/Problem Description field on a Maintenance Work Request form was marked as required. This field is not required to launch a Maintenance Work Request form. The required field mark was removed.
2018.3.0.175020	13 SEP 18		Training	Training - Exams	D- 05784	Defect	High	DFCT0013266		It was possible for sites to become unresponsive if the question randomization option was selected for Exams.
2018.3.0.175020	26 SEP 18		Electronic Batch Records	EBR - Accountability Page	D- 05792	Defect	Low			The Accountability page was missing the Product Name in the header.
2018.3.0.175020	10 SEP 18		Portal	Portal - Data Structures	D- 05811	Defect	Moderate			An error was produced after selecting Build eMDR Source. Data Structures were not assigning roles when a Solution Package lacked a Numbering Series.
2018.3.0.175020	02 OCT 18		Documents	Documents - Documents	D- 05816	Defect	Moderate	DFCT0013276		Users who did not have the View Native Vault right could see previous versions of an InfoCard's native main file on the Versions tab.
2018.3.0.175020	13 SEP 18		Electronic Batch Records	EBR - Batch Record Execution	D- 05842	Defect	High			Editing a Master Batch Record caused a new instance of the record to be created. This could result in some data loss from the original Master Batch Record.
2018.3.0.175020	26 SEP 18		Risk	Risk - Risk Files	D- 05887	Defect	Moderate	DFCT0013298		Revised Risk InfoCards failed to launch on a Packet Task.
2018.3.0.175020	10 OCT 18		Training	Training - Exams	D- 05991	Defect	High	DFCT0013331		Using the randomization function for Exams could cause an issue where sites would become unresponsive.
2018.3.0.175020	04 OCT 18		Electronic Batch Records	EBR - Review by Exception Page	D- 06018	Defect	Low			Completion step corrections could be completed from the Review by Exception page.

2018.3.0.175020	10 OCT 18		Training	Training - Courses	D- 06031	Defect	Moderate	DFCT0013343	Document InfoCards remained locked and did not release when Defer Release functionality was used and the associated Training tasks were grandfathered.
2018.3.0.175020	10 OCT 18		Other	Portal - Data Structures	D- 06040	Defect	Low	DFCT0013342	Japanese translations for solution packages were added to 2018.3.