

2018.2 Release Notes



Released: Jun 29, 2018

Risk Definitions

MasterControl Release Notes assign a risk level for each defect that was resolved in this release. These levels indicate the risk posed to customers should they decide not to upgrade to this release.

- **Critical** - Any situation that causes system downtime, potential data corruption, data corruption, potential audit risk, or audit failure, or a direct issue impacting regulatory requirements such as audit trail or electronic signatures.
- **High** - Any situation where three of the following criteria are met: all users/auditors are affected, occurs daily or hourly, no work-around is available, high exposure probability, confirmed security risk, loss of critical production usage.
- **Moderate** - Any situation where two of the following criteria are met: occurs sometimes or weekly, medium or high exposure probability, a work-around is available and no critical criteria are included.
- **Low** - Defects that do not meet the above criteria. Generally, minor fixes involving the user interface.

Executive Summary

MasterControl v2018.2 provides valuable updates to Documents, Audit, and TMF. Collaboration is now a smoother experience for users. The Audit Workspace is easier to navigate and use. Updated Checklist functionality provides a painless way to rearrange sections and line items.

Along with these crucial updates to MasterControl functionality, we have also fixed numerous defects to streamline the user experience.

Audit

Audit Workspace - Changes in the Audit Workspace during the Final Report collaboration can now be viewed in the Final Report.

Analytics

Updated JReport Interface - The JReport interface was updated to bring it more in line with the styles used within MasterControl. Now the two interfaces are more consistent with each other.

Documents

Cloud-Friendly Collaboration - Our new Cloud-Friendly Collaboration enhancement eliminates the need for users to have to keep track of office files during collaboration. The files is automatically saved to the server each time the user clicks 'Save.' When the files is closed, a new redline is created.

Note: Document Stamping functionality no longer works within the Collaboration Workspace. However, there is a simple workaround for updating document metadata.

Managing Attachments in Collaboration - Users can now upload, view, and remove attachments on the InfoCard directly from the Collaboration Workspace.

Easy Viewing of PDFs - A 'reference only' PDF can now be viewed directly from the InfoCard. This will allow users to quickly view the contents of a document without needing to download it.

Batch Import Attachments - Batch import now enables importing of files without the need to specify the file path. This allows users to mass import attachments without needing to coordinate the import with tech support.

Portal

Manipulating Data Structures with API - Cloud customers will no be able to read and write data structures via the API.

TMF and Registrations

Moving Sections and Line Items - Users can now easily reorder sections and line items on checklists.

Impact Assessment

Release Note Data - 2018.2

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	28 MAR 18		Documents	Documents - Collaboration	E-01342	Enhancement				Users are now able to edit and save documents more quickly and easily without the need to download and re-upload files. The document also automatically becomes locked when the file is opened and unlocked when it is returned.
	27 MAR 18		Portal	Portal - InfoCards	E-01348	Enhancement				Users can now upload and attach multiple items to multiple InfoCards simultaneously, even when these InfoCards are assigned to Release Vaults.
	26 MAR 18		Portal	Portal - InfoCards	E-01485	Enhancement				Customers can now view InfoCard PDF contents more quickly and easily.
	15 JUN 18		Audit	Audit - Audits Workspace	E-02048	Enhancement				Changes in the Audit Workspace during Final Report collaboration are now uploaded to the Final Report.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	29 MAR 18		Registrations	Registrations - Templates	E- 03072	Enhancement				Users are now able to easily rearrange Checklist sections and line items between sections.
	09 MAY 18		eTMF Manager	Studies - TMF	E- 03074	Enhancement				Tasks used to add documents to a checklist are now named more clearly to distinguish them from similar tasks. Also, a shortcut is now available taking the user from the Line Item detail to the document's Tracking page which allows the user to view the document's Workflow Status details.
	21 MAY 18		Portal	Other - API	E- 03229	Enhancement				Customers can now interact with data structures more easily via the API for use in the cloud.
	21 MAY 18		Documents	Documents - Collaboration	E- 03303	Enhancement				Customers can now upload, view, and remove attachments on the InfoCard from the collaboration workspace within the hosted and cloud products.
	09 MAY 18		eTMF Manager		E- 03675	Enhancement				Sysadmins now have control over which users can add a document or change status of TMF or Registration projects.
	02 FEB 18		Portal	Portal - Adlib	S- 07032	Enhancement				Adlib has been upgraded to 6.0.1 for v2018.1.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	19 MAR 18		Business Process Library	Process - Solution Packages	S-07445	Enhancement				The following Solution Packages are retired as of MasterControl V2018.2: CAPA Essentials, Customer Complaint Essentials, Audit Essentials, Risk Analysis, HR Finance Purchase Order, Employee Entry Checklist, Employee Exit Checklist, PTO Request, Meeting Notes
	08 MAR 18		Portal	Other - API	S-07620	Enhancement				The API could not be used across multiple domains.
	12 APR 18		Help	Portal - Help	D-01154	Defect	Low	DFCT0010332		The Training Rights matrix in the help documentation did not match the customer website matrix.
	05 MAR 18		Documents	Documents - Collaboration	D-01202	Defect	Low	DFCT0010175		When the Collaboration Packet Actions pop up was active and the user pressed ESC, the window closed and a new revision was not created.
	22 MAR 18		Documents	Portal - Routes	D-01211	Defect	Low	DFCT0010341		The user had the ability to launch documents on a disabled route.
	02 FEB 18		Business Process Library	QEM - CAPA Advanced	D-01258	Defect	Moderate	DFCT0010424		The Attachments button on the CAPA/Issue Review form was disabled but should not have been.
	14 MAY 18		Portal	QEM - CAPA Advanced	D-01390	Defect	Low	DFCT0010445		The CAPA tile text overlapped other hub buttons when using Spanish translation.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	11 APR 18		Documents	Portal - InfoCards	D-01729	Defect	Low	DFCT0010474		In the Japanese version, the words "reviewed" and "rejected" of the InfoCard history did not get translated into Japanese.
	09 MAR 18		Portal	Portal - Roles	D-01744	Defect	Low	DFCT0010400		The Analytics tile was not visible in some modules for users who had certain report rights.
	08 MAY 18		Audit	Portal - InfoCard Types	D-01891	Defect	Low	DFCT0010484		When a GCP Memo was generated for an audit with an associated GCP Study Site, the address information did not populate.
	16 MAR 18		Business Process Library	SP - Equipment Calibration	D-01922	Defect	Low	DFCT0010452		While pre-populating the Calibration form, the Task Instruction field was required but did not allow the user to enter a value.
	27 FEB 18		Portal	Analytics - Standard Reports	D-02129	Defect	Low	DFCT0010255		No results were returned when the user searched for imported documents in the Master List report.
	07 FEB 18		Audit	Portal - Audit Log	D-02332	Defect	Low	DFCT0010644		User IDs did not display properly in the Audit Log after multiple users were added or removed from a role.
	07 MAR 18		Projects	Projects - Workspace	D-02375	Defect	Low	DFCT0010676		After the proper information was filled in on a form task, and the user clicked "Pre-populate Form", a blank window opened instead of the form.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	12 FEB 18		Business Process Library	Supplier - Scorecard	D-02433	Defect	Low	DFCT0010695		The View Request icon was active on the Supplier Scorecard form before an Extension Request was launched.
	07 FEB 18		Business Process Library	QEM - Nonconformance	D-02443	Defect	Low	DFCT0010727		If a user rejected a CAPA during the Assessment step of a Nonconformance form, but then chose to initiate CAPA on the Investigate step, a CAPA launch would still be required but the launch button would be disabled.
	16 FEB 18		Portal	Portal - Numbering	D-02644	Defect	Low	DFCT0010787		When a list option on a numbering series was deleted, there was a message letting the user know the item was deleted. However, when the user went back into the numbering series, the item was still displayed.
	21 FEB 18		Portal	My MasterControl - Out of Office	D-02692	Defect	Low	DFCT0010819		The Out of Office pop up window said, "In Process Tasks", but was changed to "In Process Packets" for clarification.
	15 MAR 18		Help	Portal - Custom Fields	D-02722	Defect	Low	DFCT0010839		The Help information stated that there was a way to delete a Custom Field containing data when there was not.
	28 FEB 18		Portal	Portal - Authentication	D-02922	Defect	Low	DFCT0010969		All notification emails directed the user back to the login page even when they were already logged in.

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	24 APR 18		Audit	Audit - Word Add-In	D-02948	Defect	Low	DFCT0011351		When the user opened a Response Input document, an error message was displayed.
	08 MAR 18		Documents	Documents - Document Workflows	D-03023	Defect	Moderate	DFCT0011246		In certain circumstances, a user was able to open a Document Workflow task even if they did not own the task.
	30 MAR 18		Help	Portal - Help	D-03033	Defect	Low	DFCT0011254		The Help information for v11.6 Installation and Configuration Checklists was showing instructions for v11.4.
	05 FEB 18		Business Process Library	Supplier - Materials/Parts/Services	D-03113	Defect	Low	DFCT0011332		In the Supplier Information Section of Supplier Deviation, the Tooltip did not match its field label, but displayed text from other fields instead.
	12 FEB 18		Business Process Library	QEM - Customer Complaint Advanced	D-03166	Defect	Low	DFCT0011360		The user was able to edit the read-only MDR Filing Due Date field under certain circumstances.
	01 MAR 18		Portal	Portal - Routes	D-03199	Defect	Low	DFCT0011367		When the approval step on the Change Request was marked as rejected, the user was always taken to Step 2.
	23 FEB 18		Audit	Audit - Response Workspace	D-03277	Defect	Low	DFCT0011430		When a non-lead auditor was assigned a response directly and then the task was reassigned to another user, the non-lead auditor was then unable to access the audit.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	14 FEB 18		Training	Training - Trainers	D-03290	Defect	Low	DFCT0011445		When the language was set to Korean, and a user was given a trainer role as a subadmin, their name appeared in unicode under the course tab on the InfoCard.
	08 FEB 18		Portal	Portal - Audit Log	D-03326	Defect	High	DFCT0011470		Changes made to the InfoCard lifecycle within any vault were not recorded in the Audit Trail.
	09 FEB 18		Portal	My MasterControl - Out of Office	D-03357	Defect	High	DFCT0011503		When a user was set as out of the office, the user sign-off information showed the user that is out of the office instead of the alternate person as expected.
	21 FEB 18		Process	QEM - Deviation	D-03384	Defect	Low	DFCT0011522		The Launched Packed field in Tab 2 did not stay as read only after the user saved or signed off as WIP.
	13 FEB 18		Documents	Portal - Numbering	D-03397	Defect	Low	DFCT0011544		After a route was deleted, and the user attempted to delete the associated numbering series, an error occurred.
	16 FEB 18		Process	QEM - Change Control Advanced	D-03411	Defect	Low	DFCT0011554		After a Change Control form was completed and the form InfoCard was checked out, there were issues with field editing rights.
	27 DEC 17		Portal	SP - HR and Finance	D-03417	Defect	Moderate			When Customer Complaint Advanced was installed, Complaint Advanced reports did not appear as expected.

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	02 MAY 18		Portal	Portal - Authentication	D-03428	Defect	High	DFCT0011567		The customer Login and Help pages displayed after doing a Google search.
	12 MAR 18		Supplier	Supplier - Supplier Reports	D-03577	Defect	Moderate	DFCT0011753		Data was not getting translated in the In the Supplier's List Report.
	02 MAR 18		Portal	EMS - Upgrades	D-03598	Defect	Low	DFCT0011770		Errors occurred when upgrading a v10 Bard database.
	23 APR 18		Portal	Portal - Help	D-03641	Defect	Low	DFCT0011812		The help documentation for Out of Office and Portal v11 FRS had conflicting information about collaboration delegation.
	06 DEC 17		Portal	Platform - scheduled tasks	D-03642	Defect	High	DFCT0011719		The upgrade package deleted most of the help files.
	20 APR 18		Help	Portal - Help	D-03646	Defect	Low	DFCT0011820		The Setting a Retrain Date steps in the Creating Course InfoCard section of the help had the wrong information.
	06 FEB 18		Audit	Audit - Audit Reports	D-03735	Defect	High	DFCT0011909		When Observations were reordered and the user signed off, the new Observation order was not reflected in the final report.
	29 JAN 18		Business Process Library	Other - Validation/IQ	D-03807	Defect	Moderate			Event Card mapping was not updating properly under certain circumstances.
	29 MAR 18		Portal	My MasterControl - Tracking	D-03872	Defect	Low	DFCT0012029		When the language was set to Japanese and the user hovered over the Comment icon within Tracking, the text in the hover window was garbled.

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	27 APR 18		Projects	Analytics - Standard Reports	D-03879	Defect	High	DFCT0012038		Many project Start Dates were showing as July 2014 instead of the proper date.
	02 FEB 18		Portal	Portal - Search	D-03892	Defect	Moderate			When a blank row was included in an Advanced Search, an error message was displayed, and the page did not load.
	09 FEB 18		Process	Process - Solution Packages	D-03908	Defect	High	DFCT0012062		After the extension request was approved with an alternate date, the step due date was not updated on either the CAPA form or the Extension Request form.
	31 JAN 18		eTMF Manager	Studies - TMF	D-03913	Defect	Moderate	DFCT0012076		TMF tasks were not launching into the Change Request workflow.
	07 FEB 18		Audit	Portal - InfoCard Types	D-03917	Defect	Low	DFCT0012078		IE did not allow edited Audit InfoCards to save.
	01 FEB 18		Training	Training - Job Codes	D-03919	Defect	Moderate			If a default Unit Type was set in a Course under certain circumstances, the value reverted back to the value defined on the Course.
	01 FEB 18		Portal	EMS - Upgrades	D-03926	Defect	Moderate	DFCT0012085		Character length constraints for URLs attached to InfoCards caused issues with upgrading. To alleviate the issue, the URL character allowance was increased to 512.

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	07 FEB 18		eTMF Manager	Studies - TMF	D- 03934	Defect	Low	DFCT0012090		When a numbering series was created using special characters, the result was packet numbers that were something different that what the user entered.
	12 FEB 18		Documents	Portal - Packets	D- 03942	Defect	Low	DFCT0012098		When the user was on a normal step and an escalation step simultaneously, the notification email was only sent for the escalation step.
	05 FEB 18		Documents	Documents - Organizers	D- 03946	Defect	Low	DFCT0012100		When trying to view Organizers as a Sysadmin, an error was displayed.
	22 FEB 18		Help	Portal - Help	D- 03951	Defect	Low	DFCT0012107		The Analytics help file for v11.7 showed screen shots from v11.6.
	08 FEB 18		Documents	Portal - Numbering	D- 03956	Defect	Low	DFCT0012111		When a numbering series was assigned to a specific InfoCard type, this assignment was not displayed on the InfoCard type creation.
	09 FEB 18		Audit	Audit - Template Editor	D- 03972	Defect	Low	DFCT0012123		After the user created a finding, assigned it to an InfoCard type, and went back to edit the finding, the Save button was not available and the dialog was cut off. The finding had to be used in a few InfoCards in order for the user to view the Save button.
	02 FEB 18		Portal	Portal - Controlled Copies	D- 03974	Defect	High			When a Controlled Copy was edited, the changes were not saved.

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	02 FEB 18		Audit	Portal - Audit Log	D-03975	Defect	High	DFCT0012126		Changes to Criteria in Checklist were not reflected in the Audit Log.
	31 JAN 18		Portal	Portal - InfoCards	D-03978	Defect	Moderate	DFCT0012131		Under specific circumstances, it was possible for second user to edit an InfoCard that another user was already editing, and an error immediately occurred.
	01 FEB 18		Portal	Process - Forms	D-03989	Defect	High	DFCT0012139		The user sign-off date was incorrect in the Audit Trail, which made it appear as though the user had signed off even if they had not.
	08 FEB 18		Portal	Analytics - Standard Reports	D-03990	Defect	Moderate			After the user modified the Template Dataset and navigated back to Public Reports, the report was missing.
	02 FEB 18		Portal	EMS - Upgrades	D-03991	Defect	High	DFCT0012144		When upgrading any database before v11, an error occurred.
	23 FEB 18		Portal	Portal - Authentication	D-04000	Defect	Moderate	DFCT0012146		Windows Integrated Authentication logins were not reflected in the License Usage report.
	06 FEB 18		Business Process Library	QEM - eMDR	D-04011	Defect	Moderate	DFCT0012152		When working with the eMDR Solution Package form, the user was unable to add attachments on the Electronic Submission step.
	09 MAR 18		Business Process Library	QEM - eMDR	D-04016	Defect	Low	DFCT0012163		When an eMDR was launched on a disabled Follow Up workflow, the eMDR form launched on the wrong workflow.

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	12 FEB 18		Portal	Portal - Portal Import	D-04017	Defect	Low	DFCT0012166		When the user entered a valid text file format into the Text Import field and then loaded and refreshed the page, an error was displayed.
	07 FEB 18		Audit	Documents - Collaboration	D-04018	Defect	Moderate			An error message displayed when trying to pull up an audit from the My Tasks page. This only happened after a fully-configured audit completed the Audit step.
	14 FEB 18		eTMF Manager	Studies - TMF	D-04021	Defect	Moderate			TMF and Registrations line items launched without a workflow were being launched on an invalid workflow.
	17 APR 18		Portal	Portal - Help	D-04037	Defect	Low	DFCT0012211		When the user selected the Report Filter search results in the online help, they were directed to information that applied to an older version.
	01 MAR 18		Portal	My MasterControl - Tracking	D-04044	Defect	Low	DFCT0012185		An error message was displayed when a user did not have a training license, searched for a User ID, and put any criteria in the basic search for field tracking.

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	12 FEB 18		Process	QEM - Nonconformance	D-04047	Defect	High	DFCT0012187		The date displayed was "1970-01-01" when an action item was deleted. This also occurred when or the date was removed and the language was set to Japanese, Chinese, or Korean.
	13 FEB 18		Process	Process - Process Configuration	D-04048	Defect	Low	DFCT0012189		When a basic search was saved in the Workflows page, an error displayed telling the user to enter a name for their search after they had already named it.
	13 FEB 18		Portal	Analytics - Standard Reports	D-04055	Defect	Moderate			The titles and some columns in the Analytics reports were not getting translated.
	20 FEB 18		Training	Training - Trainees	D-04057	Defect	High	DFCT0012223		Trainees were being removed from a course if the course was marked as an elective, the linked document was quick approved, and the trainee had not signed off from the course.
	20 FEB 18		Portal	Analytics - Custom Reports	D-04064	Defect	High	DFCT0012233		The Public Reports option was not visible to all viewers.
	12 APR 18		PDF Publishing	Portal - PDF Publishing	D-04069	Defect	Low	DFCT0012242		When SMB was enabled and an @ symbol was used in the attachment name, caused PDF publishing to fail.
	26 FEB 18		Portal	Other - API	D-04086	Defect	Low	DFCT0012249		The API could not be used across multiple domains.

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	26 FEB 18		Portal	EMS - Upgrades	D-04087	Defect	High	DFCT0012251		When Analytics Service was deleted in EMS, the Out-of-the-Box Process reports were also deleted.
	01 MAR 18		Documents	Documents - Explorer	D-04093	Defect	Low	DFCT0012259		The message "Not Published" was sometimes displayed when the user attempted to open a document in Explorer.
	23 FEB 18		Other	Other - API	D-04102	Defect	Low	DFCT0012260		The API was not allowing uploading of binary files.
	28 FEB 18		Process	Portal - Help	D-04109	Defect	Low	DFCT0012263		There was a spelling correction made to a Process error wink. The wink now reads: There is no dataset named.
	26 MAR 18		Cloud	Portal - Search	D-04119	Defect	High	DFCT0012228		Users were able to submit the same search multiple times, which caused the site to come to a halt.
	26 FEB 18		Documents	Documents - Explorer	D-04123	Defect	Moderate			The Scheduled Explorer export was not allowing the current day to be selected if the Greenwich Mean Time (GMT) was set to the next day.
	22 MAR 18		Portal	Analytics - Standard Reports	D-04124	Defect	High	DFCT0012272		The Completed Exams report did not load properly.
	06 MAR 18		Training	Training - Courses	D-04125	Defect	High	DFCT0012273		If there were too many courses in the database and the curriculum section was selected, the webpage became unresponsive and the courses were not populated.

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	13 MAR 18		Training	Training - Tasks	D-04144	Defect	High	DFCT0012283		Users were not receiving training task emails when no user was logged into the browser.
	23 MAR 18		Audit	Audit - Audits Workspace	D-04151	Defect	High	DFCT0012314		When multiple auditors edited the Checklist in the Audit Workspace simultaneously, data occasionally became corrupted.
	01 MAR 18		Audit	Audit - Audits Workspace	D-04154	Defect	Moderate			When a response was resent, the lead auditor was removed from the response step.
	01 MAR 18		Studies	Studies - Sites	D-04156	Defect	High			A user was unable to edit or remove a child site from a parent site within a Study.
	06 MAR 18		Portal	Analytics - Standard Reports	D-04160	Defect	High			The database upgrade was causing issues with report translations, taking too long to load, and timing out.
	06 MAR 18		Audit	Other - UX/IX	D-04163	Defect	Low	DFCT0012319		The Audit InfoCard Main File was editable, so when the Main File was changed, it caused the InfoCard to stay in draft status indefinitely.
	14 MAR 18		Other	Other - API	D-04164	Defect	Low	DFCT0012320		Under some circumstances when the user uploaded a large PDF file, the file did not get created.

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	01 MAR 18		Portal	Portal - Audit Log	D-04171	Defect	High	DFCT0012326		After a user edited information for a second user with subadmin rights and then removed or added roles for this user, the user who performed the change was not listed in the details of that specific Audit log.
	19 MAR 18		Documents	Documents - Document Workflows	D-04185	Defect	Low	DFCT0012332		Rejected Change Request packet information did not carry over all Complete History data for the Change Request step after the user rejected the task.
	14 MAR 18		Business Process Library	Supplier - Deviation	D-04188	Defect	Moderate	DFCT0012336		The Supplier Deviation form's Change Control Packet options and related icons on the T5 tab were not functioning properly.
	12 MAR 18		Training	Training - Courses	D-04195	Defect	High	DFCT0012258		When a linked document was revised in the Draft vault, re-uploaded, and approved with a future date, the course remained linked to the older version of the document.
	16 MAR 18		Portal	Analytics - Standard Reports	D-04202	Defect	Low	DFCT0012343		The Supplier reports displayed the keywords for the PrefabReport in the Type, Required, and Status columns instead of the report data.
	30 MAR 18		Portal	Portal - Custom Fields	D-04216	Defect	High	DFCT0012350		Loading Custom Fields took a long time and caused the system become unresponsive.

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	14 MAR 18		Training	Training - Exams	D-04221	Defect	Low	DFCT0012354		The randomized field in the Training report contained data that was not pertinent.
	12 APR 18		Portal	Portal - Help	D-04227	Defect	Low			The online help was not correctly displaying some icons in Internet Explorer 11.
	30 MAR 18		Training	Training - Training Hub	D-04230	Defect	High	DFCT0012357		The site either ran slowly or became unresponsive when the user clicked the Training tab on the document that was linked to a course with many training tasks.
	12 MAR 18		Portal	Analytics - Custom Reports	D-04244	Defect	High	DFCT0012364		The Custom Training report results showed the GUID instead of the Trainee ID.
	30 MAR 18		Training	Training - Courses	D-04250	Defect	High	DFCT0012374		When the course was added to a Job Code curriculum, it took too long to load and the the browser became unresponsive.
	29 MAR 18		Audit	Portal - InfoCard Types	D-04251	Defect	Low	DFCT0012373		Auditor names did not appear on the InfoCard type list if the Lifecycle phase name was not "Draft", "Release", or "Archive".
	30 MAR 18		Training	Analytics - Standard Reports	D-04253	Defect	High	DFCT0012375		When the user ran the Assigned Training with Status report, either no results were returned or the system hung.
	06 APR 18		Training	Training - Trainees	D-04254	Defect	High	DFCT0012365		The system was not keeping the history of the Leave of Absence records.

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	13 APR 18		Process	Process - Solution Packages	D-04363	Defect	Moderate	DFCT0012280		The eMDR form's Step Due Date field was not calculated correctly under specific circumstances.
	20 APR 18		Documents	Documents - Organizers	D-04373	Defect	High	DFCT0012397		If a Taxonomy had no Taxonomy fields selected and the system had many InfoCard types, custom fields, vaults, etc. it returned all system info. This was causing the system to halt.
	21 MAR 18		Portal	Platform - scheduled tasks	D-04374	Defect	High	DFCT0012400		Users were able to work on a different URL than the one shown which caused actions in Test to be replicated in Production.
	28 MAR 18		Portal	Platform - scheduled tasks	D-04379	Defect	High	DFCT0012405		Even when SMTP was not connected, emails were being processed, which caused the site to become unresponsive.
	13 APR 18		Portal	Portal - Users	D-04382	Defect	Low	DFCT0012410		When the user logged on to a different application service, Role Rights did not update. This resulted in an "access denied" error message being displayed if a new user with rights tried to view an InfoCard.
	28 MAR 18		Portal	My MasterControl - Explorer	D-04389	Defect	Low	DFCT0012414		The Explorer tile was visible and enabled even when the user did not have rights to use it.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	27 MAR 18		Audit	Audit - Audits Workspace	D-04407	Defect	High	DFCT0012439		When an Audit was created using only a Lead Auditor, the Audit was not editable but a message displayed saying, "MESSAGE: Auditors have changed, reloading the workspace."
	13 APR 18		Portal	Portal - Custom Fields	D-04416	Defect	Low	DFCT0012442		If the user tried to edit Custom Fields, an error message was displayed.
	10 APR 18		Documents	Documents - Collaboration	D-04418	Defect	Moderate			The Collaboration Actions window displayed again on collaborations that had task details updated.
	10 APR 18		Portal	Portal - Numbering	D-04423	Defect	Moderate	DFCT0012437		The user was able to edit or delete a Default Numbering Series for Risk Management but should not have had that ability.
	02 APR 18		Studies	Studies - Products	D-04424	Defect	Low	DFCT0012444		Duplicate InfoCard results were generated in GLP/GCP Studies.
	30 MAR 18		Portal	Portal - SAML	D-04447	Defect	Moderate			When restarting MasterControl, SAML sign in was not allowed until the SAML information was resaved in MasterControl.
	13 APR 18		Portal	Other - API	D-04449	Defect	Moderate			When no Analytics Service was connected, the user could not connect a Presentation Service to an already-connected Application Service.
	20 APR 18		Portal	Analytics - Standard Reports	D-04466	Defect	Moderate	DFCT0012473		When trying to run JReports, an error is occasionally displayed.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	26 APR 18		Portal	Analytics - Custom Reports	D-04473	Defect	Moderate	DFCT0012465		After the user upgraded to version 11.7, report filter options were not visible in JReports.
	10 APR 18		Training	Training - Trainees	D-04481	Defect	High	DFCT0012475		Trainee InfoCards were not created when database upgrades were run.
	11 APR 18		Portal	My MasterControl - Scheduled Reports	D-04505	Defect	High	DFCT0012507		Emails for scheduled reports were not being sent when a user was not logged in.
	20 APR 18		Portal	QEM - Nonconformance	D-04525	Defect	High	DFCT0012525		The Nonconformance Summary Report showed the InfoCard Creation Date as the user's local time, but showed the Date of Occurrence in System Time. Also, Time of Occurrence did not get populated.
	20 APR 18		Training	Portal - Audit Log	D-04545	Defect	High	DFCT0012539		Training criticality changes from the packet were not getting logged into the document InfoCard Audit log.
	24 APR 18		Training	Training - Job Codes	D-04568	Defect	High	DFCT0012555		Job Code status report in v11.7 was not loading in a timely manner.
	23 APR 18		Bill of Materials (BOM)	BOM - Where Used	D-04571	Defect	High	DFCT0012563		End users without vault rights were able to view BOMs from the Where Used page.
	11 MAY 18		Portal	My MasterControl - Scheduled Reports	D-04582	Defect	High	DFCT0012568		Scheduled Reports did not send any emails.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	25 APR 18		Training	Training - Tasks	D-04583	Defect	High	DFCT0012569		When an elective Training Task was aborted by the user, their training folder indicated it was aborted by the Training System instead of by the user.
	08 MAY 18		Portal	Analytics - Custom Reports	D-04596	Defect	Moderate	DFCT0012577		The Private reports in JReport were being saved under the wrong JReport user.
	07 MAY 18		Training	Training - Classes	D-04607	Defect	Moderate	DFCT0012612		The email reminder that went to the trainer showed the class time as being six hours earlier than the actual class time.
	27 APR 18		Process	Process - Forms	D-04610	Defect	Moderate	DFCT0012586		This issue occurred when the language was set to a Latin-based language. After a Form-to-Form-Launch, when the month of a Latin-based language had a different abbreviation than the English abbreviation, no pop-up message displayed that told a user when a selected due date was later than the parent form's due date.
	23 APR 18		Documents	Portal - Portal Import	D-04620	Defect	High	DFCT0012591		The Status Tab Input By field was blank for imported InfoCards.
	16 MAY 18		Training	Training - Gap Checker	D-04628	Defect	High	DFCT0012599		Under certain circumstances, when courses were dependent on each other, the site became unresponsive.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	01 MAY 18		Audit	Audit - Audits Workspace	D- 04634	Defect	High	DFCT0012614		After Observations were reordered but before a document was created, sign-off was allowed.
	27 APR 18		Audit	Portal - InfoCard Types	D- 04641	Defect	High	DFCT0012609		When a user edited an Audit InfoCard type using Japanese characters, an error occurred.
	07 MAY 18		Process	Process - Forms	D- 04659	Defect	High	DFCT0012646		When the Date field contents on a form were imported, it was imported as GMT. This resulted in the date appearing a day off to users in some time zones such as Japan Standard Time (JST).
	14 MAY 18		Projects	Projects - Workspace	D- 04669	Defect	High	DFCT0012645		The Projects Summary report showed a significantly larger value for Project Target Duration than the correct value.
	16 MAY 18		Training	Training - Courses	D- 04675	Defect	High	DFCT0012657		When an InfoCard received an auto-created course with child InfoCards, the original InfoCard was bidirectionally linked, but the child InfoCard was not unidirectionally linked to the course.
	24 MAY 18		Portal	EMS - Upgrades	D- 04676	Defect	High	DFCT0012631		The job title in the Tasks History was being replaced with the user's current job title, even when the task was signed off under a previous job title.

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
	16 MAY 18		Portal	EMS - Upgrades	D-04681	Defect	Moderate	DFCT0012659		After the user upgraded to 2018.1 and attempted to log on, the site kept unsuccessfully trying to load the page.
	08 MAY 18		Audit	Audit - Audit Configuration	D-04700	Defect	High	DFCT0012674		The Audit Checklist field remained grayed out and the user was unable to change or add a checklist to an Audit InfoCard type.

Release Note Data - 2018.2 Patch

Patch #	Patch Date	Category	Product	Component	Issue #	Type	Risk	Incident #	Summary	Content
2018.2.0.171517	22 JUN 18		Studies	Analytics - Standard Reports	D-02657	Defect	Moderate	DFCT0010798		The GLP Studies Master Schedule Report was pulling incorrect information into the report.
2018.2.0.172610	31 JUL 18		Portal	Other - API	D-04212	Defect	Low	DFCT0012345		Various API fixes were completed including: a security vulnerability in the SearchService, issues disconnecting in the ConnectionService, and a caching issue when removing users from roles via the API.
2018.2.0.171517	22 MAY 18		Portal	EMS - Upgrades	D-04270	Defect	High	DFCT0012383		When upgrading a database to v2018.1 or newer, the upgrade was unsuccessful.
2018.2.0.171517	22 MAY 18		Documents	Portal - InfoCards	D-04443	Defect	Low	DFCT0012452		Under the locked information for a Document InfoCard, the Time field was misnamed as "File" but should have been named "Time".
2018.2.0.171517	18 MAY 18		Training	Training - Courses	D-04625	Defect	High	DFCT0012596		If the elective trainee completed training, their training was verified, and the whole course was approved, they were removed from the course if the document was revised.

2018.2.0.171517	16 MAY 18		Audit	Audit - Audits Workspace	D- 04631	Defect	High	DFCT0012613		When multiple users edited the same audit simultaneously within the Information tab, data refresh from the lock function did not update the fields properly.
2018.2.0.171517	17 MAY 18		Documents	Documents - Organizers	D- 04652	Defect	Low	DFCT0012642		When the user selected Taxonomy Organizers to view documents, nothing was displayed.
2018.2.0.173145	14 AUG 18		Portal	Portal - Search	D- 04666	Defect	High	DFCT0012538		Production services could be interrupted if full-text search was being used during multiple simultaneous searches.
2018.2.0.171517	16 MAY 18		Training	Training - Courses	D- 04675	Defect	High	DFCT0012657		When an InfoCard received an auto-created course with child InfoCards, the original InfoCard was bidirectionally linked, but the child InfoCard was not unidirectionally linked to the course.
2018.2.0.171517	24 MAY 18		Portal	EMS - Upgrades	D- 04676	Defect	High	DFCT0012631		The job title in the Tasks History was being replaced with the user's current job title, even when the task was signed off under a previous job title.
2018.2.0.171517	16 MAY 18		Portal	EMS - Upgrades	D- 04681	Defect	Moderate	DFCT0012659		After the user upgraded to 2018.1 and attempted to log on, the site kept unsuccessfully trying to load the page.
2018.2.0.172794	02 AUG 18		Other	Other - Security	D- 04684	Defect	High	DFCT0012658		Apache TomCat was upgraded for security reasons.
2018.2.0.171517	30 MAY 18		Portal	Other - UX/IX	D- 04687	Defect	Moderate	DFCT0012662		Email notification did not use the link listed in the "External URL" field in the Guests Settings page.
2018.2.0.171517	22 MAY 18		Other	Portal - SAML	D- 04714	Defect	Moderate	DFCT0012693		The user was unable to log in using a period in the Username field.
2018.2.0.171517	15 JUN 18		Audit	Audit - Word Add-In	D- 04744	Defect	High	DFCT0012708		Some findings were lost on observations if they were changed during the Peer Review step in collaboration.
2018.2.0.171517	22 MAY 18		Portal	Portal - Roles	D- 04752	Defect	High	DFCT0012721		Role was not saving if user ID was too large.

2018.2.0.171517	21 MAY 18		Portal	Portal - InfoCards	D-04760	Defect	Low	DFCT0012691		The Release History tab displayed "10" instead of "Data Approval".
2018.2.0.171517	22 MAY 18		Documents	Portal - Audit Log	D-04761	Defect	Low	DFCT0012705		The Version tab Archived Date was different than the Audit Trail date.
2018.2.0.171517	21 MAY 18		Portal	My MasterControl - Tasks	D-04763	Defect	Low	DFCT0012723		Task emails were being sent for the current step instead of the step to which the user was added.
2018.2.0.171517	21 JUN 18		Documents	Other - API	D-04790	Defect	Moderate			The createInfoCard and updateInfoCard API endpoints lacked rights checking.
2018.2.0.171517	24 MAY 18		Portal	My MasterControl - Tracking	D-04796	Defect	High	DFCT0012767		The Complete History tab did not show the correct user ID for the sign-off information.
2018.2.0.171517	31 MAY 18		Process	Process - Forms	D-04812	Defect	High	DFCT0012777		When building a form using an eForm template and adding a link to another InfoCard, an error occurred when selecting to Save the form.
2018.2.0.171517	07 JUN 18		Portal	Portal - Roles	D-04837	Defect	High	DFCT0012804		A new user, who was later assigned to a new role on the User Edit page, could encounter an issue where an "Access Denied" error message displayed after trying to create a new InfoCard.
2018.2.0.172794	26 JUL 18		Portal	Portal - Data Structures	D-04843	Defect	Moderate			Populating Data Structures from the Portal Configuration page only worked if a reverse proxy was set up.
2018.2.0.171517	12 JUN 18		Documents	Portal - Controlled Copies	D-04844	Defect	Low	DFCT0012808		Non-ASCII characters in the title, document number, or file name caused an issue with Controlled Copies functionality. Affected documents would not publish.
2018.2.0.171517	12 JUN 18		Audit	Audit - Audits Workspace	D-04856	Defect	High	DFCT0012817		The time zone information for the Audit Performed Start date field and the Audit Performed End date field were switched. This caused Audit Performed Start dates to appear as the wrong date.

2018.2.0.174608	25 SEP 18		Documents	Portal - PDF Publishing	D- 04878	Defect	Low	DFCT0012837	The index page of a successfully created PDF binder was displaying question marks instead of Chinese characters.
2018.2.0.173982	01 SEP 18		Training	Portal - E- mail	D- 04918	Defect	Low	DFCT0012873	Email headers for training tasks were mislabeled. The emails said "MasterControl Approval Task." The headers were changed back to "MasterControl Training Task."
2018.2.0.173808	31 AUG 18		Portal	Process - Process Hub	D- 04933	Defect	Moderate	DFCT0012857	Users with the View Report right were unable to view Process reports.
2018.2.0.172610	01 AUG 18		Audit	Audit - Template Editor	D- 04949	Defect	High	DFCT0012880	Cloud customers were unable to get the template editor to connect to the site. This caused "The underlying connection was closed: An unexpected error on a send" error to appear.
2018.2.0.171517	18 JUN 18		PDF Publishing	Portal - Copy Locations	D- 04963	Defect	Moderate		Under certain circumstances the PDF binder inside of the My Copies .zip file appeared with a blank file name.
2018.2.0.172794	14 AUG 18		Portal	Portal - Data Structures	D- 04967	Defect	Low		When an Internal Data Structure was modified and the user scrolled to load more data, the Data Structure would no longer save properly.
2018.2.0.172105	17 JUL 18		Training	Training - Tasks	D- 05037	Defect	High	DFCT0012923	Tracking was not recording who signed off on a trainee's training if the user signed off on the course using the "Grandfather" option.
2018.2.0.172105	17 JUL 18		Documents	My MasterControl - Tasks	D- 05100	Defect	Low	DFCT0012969	A packet could not be launched if it contained more than 100 InfoCards.
2018.2.0.171742	06 JUL 18		Portal	Portal - Audit Log	D- 05138	Defect	High	DFCT0013002	The Audit Log was not recording the Packet Type Name after making changes to the Numbering Series for a Packet Type.

2018.2.0.172610	27 JUL 18		Documents	Analytics - Standard Reports	D- 05155	Defect	Moderate	DFCT0013004	Daylight Saving time was not being taken into account on the Master List report. This caused the report to have incorrect Effective Dates.
2018.2.0.172105	17 JUL 18		Process	Portal - Data Structures	D- 05180	Defect	High	DFCT0012954	New External Data Source configurations could be saved successfully but could not be retrieved.
2018.2.0.172105	17 JUL 18		Process	EMS - Upgrades	D- 05198	Defect	High	DFCT0013025	After upgrades, forms were blanking out supplier keywords.
2018.2.0.173584	28 AUG 18		Process	QEM - CAPA Advanced	D- 05209	Defect	Moderate	DFCT0013027	Updating the date or justification for an Extension Request on a CAPA form caused an error to display.
2018.2.0.172105	18 JUL 18		Documents	Documents - Collaboration	D- 05223	Defect	High	DFCT0013032	Editing Microsoft Office documents in the Collaboration Workspace caused an error on sites using a password-protected EFP.
2018.2.0.172794	06 AUG 18		Portal		D- 05246	Defect	High	DFCT0013076	When the user attempted to view My Copies, an error was displayed. If they attempted this again several times, the system became unresponsive.
2018.2.0.173584	20 AUG 18		Audit	Audit - Audits Workspace	D- 05290	Defect	High	DFCT0012510	After editing a response and saving it, the new data would overwrite the previous response that was being worked on. Also, there was no notification for the user after an Audit conclusion was saved.
2018.2.0.172794	07 AUG 18		Process	Process - Forms	D- 05299	Defect	High	DFCT0013089	New Action Item forms that were launched after an Action Item form numbered as AI-9999 were recorded on the parent form as AI-9999 instead of AI-10000, AI-10001, and on.

2018.2.0.172394	26 JUL 18		Documents	Portal - Packets	D- 05377	Defect		DFCT0013105	Attempting to approve an Advanced Packet Task resulted in an error when the approval button was clicked. The error was hidden from view, so to the user it appeared that nothing was happening.
2018.2.0.172394	27 JUL 18		Documents	Documents - Collaboration	D- 05378	Defect	High	DFCT0013106	Users with password-protected EMS environments were unable to save changes in cloud collaboration.
2018.2.0.173145	14 AUG 18		Studies	Studies - Studies Reports	D- 05448	Defect	Moderate	DFCT0013124	The Audit End Date on QA Certificates did not match the Audit End Date on Audit reports. This was due to a time zone issue.
2018.2.0.173808	04 SEP 18		Documents	Portal - SAML	D- 05460	Defect		DFCT0013132	The checkOutInfocard method API call produced an error if MyFiles was enabled.
2018.2.0.173808	04 SEP 18		Documents	Documents - Collaboration	D- 05480	Defect	Moderate	DFCT0013137	Some documents within a collaboration opened slowly in Microsoft Word.
2018.2.0.173145	13 AUG 18		Portal	EMS - Configuration	D- 05523	Defect	Moderate		System logs were not viewable in the browser when pulling them up from EMS.
2018.2.0.173145	15 AUG 18		Process	Process - Forms	D- 05542	Defect	High		When adding a form link to a form, an error occurred, and the link was not added.
2018.2.0.173584	17 AUG 18		Process	Process - Solution Packages	D- 05543	Defect	High	DFCT0013169	When a Solution Package form had ten Action Items started, and the first and tenth Action Items had been launched, if the user deleted one of the non-launched Action Items, an error occurred. The deleted Action Item area remained with emptied fields, and the original tenth action item that had been launched was no longer visible on the parent form. (The launched Action Item form itself was still in the database and on the task list.)

2018.2.0.173982	07 SEP 18		Audit	Audit - Audit Reports	D-05587	Defect	High	DFCT0013184	Audit templates that contained embedded images displayed an error when attempting to download them from MasterControl.
2018.2.0.174608	21 SEP 18		Portal	Analytics - Standard Reports	D-05641	Defect	Low	DFCT0013114	In rare circumstances it was possible to get into a state where public reports would not load. This happened if a .cat file failed to load. Now an error message appears if a file fails to load, but all other public reports load without issue.
2018.2.0.173982	05 SEP 18		Portal	Analytics - Standard Reports	D-05647	Defect	High	DFCT0013203	Changing the Analytics URL to something other than the default URL caused reports to error. This was happening because of the Tomcat upgrade. Now the Analytics URL can be changed without report errors.
2018.2.0.173584	27 AUG 18		Business Process Library	Process - Forms	D-05664	Defect	High	DFCT0013207	A Tomcat update caused Form links to break on the presentation service.
2018.2.0.173584	24 AUG 18		Process	Process - Forms	D-05668	Defect	Moderate	DFCT0013211	Users who were assigned to a step were not receiving the rights associated with it. This only happened if the Optional Role field for the Workflow had been filled out.
2018.2.0.173808	30 AUG 18		Portal	Portal - Data Structures	D-05682	Defect	Moderate		Adding lines within a Data Structure did not cause the numbering to increment. Instead each line duplicated the number before it.
2018.2.0.173808	31 AUG 18		Training	Training - Trainees	D-05730	Defect	High	DFCT0013225	Training attachments were not working properly due to an URL encoding issue.
2018.2.0.174252	13 SEP 18		Training	Training - Exams	D-05784	Defect	High	DFCT0013266	It was possible for sites to become unresponsive if the question randomization option was selected for Exams.
2018.2.0.174608	24 SEP 18		Portal	Portal - SAML	D-05805	Defect	Low	DFCT0013258	Task links sent in emails to SSO users did not work when clicked on.

2018.2.0.173982	10 SEP 18		Portal	Portal - Data Structures	D-05811	Defect	Moderate		An error was produced after selecting Build eMDR Source. Data Structures were not assigning roles when a Solution Package lacked a Numbering Series.
2018.2.0.174826	02 OCT 18		Documents		D-05816	Defect	Moderate	DFCT0013276	Users who did not have the View Native Vault right could see previous versions of an InfoCard's native main file on the Versions tab.
2018.2.0.174826	26 SEP 18		Risk	Risk - Risk Files	D-05887	Defect	Moderate	DFCT0013298	Revised Risk InfoCards failed to launch on a Packet Task.